

# Vantaa and Kerava employment services

The cities of Vantaa and Kerava will join forces to provide TE services as of March 1, 2021.



Onnistumisia yhdessä



Vantaa



kerava



Työllisyyden  
kuntakokeilut

The cities of Vantaa and Kerava will join forces to provide TE services as of March 1, 2021. Our goal is to help you gain employment or training. You will get a personal coach to support your employment.

## Are you a jobseeker? Here's what you should do:

- 1. Inform** of all changes in your situation (e.g., employment or study plans). You can inform about the changes in the **Oma asiointi** service or by contacting your personal coach.
- 2. Remember** to do the tasks agreed in your employment plan and mark them as completed on the Oma asiointi service ([vantaanjakeravantyyollisyyspalvelut.fi; te-palvelut.fi](http://vantaanjakeravantyyollisyyspalvelut.fi;te-palvelut.fi)).
- 3.** When you agree to participate in some service, **deliver** the requested form in time, preferably 10 weekdays before the service begins. You can return the forms electronically through the Oma asiointi service, or by mailing them to employment services, or by visiting a service point.

## Who can I contact if I need help?

Employment Services will provide you with a personal coach who will help you in all issues related to employment and advice you on official issues related to unemployment. You can leave a contact request for your personal coach on the Oma asiointi service.

## What services will the municipality offer me?

Your own municipality's employment services is responsible for familiar employment-support services such as wage subsidy, job-seeking and career coaching, labor market training, work try-out, and independent studying with the help of unemployment allowance. The municipality also offers legislative integration services. In addition, Vantaa and Kerava have their own services.

## Will I receive an employment plan?

Yes, an employment plan will be devised for you as before. Your earlier plan and the tasks agreed in it are binding until the plan is updated together with you.

## Service numbers and office hours

### Services for personal customers

09 8395 0120

Opening hours Mon–Fri: 9:00–16:00

### Employer services

09 8395 0130

Opening hours Mon–Fri: 9:00–16:00

### Multilingual services

09 8395 0140

Opening hours Mon–Fri: 9:00–16:00

**vantaanjakeravantyyllisyyspalvelut.fi** Vantaa and Kerava Employment Services' website where you can find, among other things, the contact information of different municipalities.

**kuntaliitto.fi/tyollisyyskokeilut** The Association of Finnish Local and Regional Authorities' national local government pilots on employment website.

**te-palvelut.fi** Oma asiointi service. For example, contact requests, notifications of changes, and enrolling as a jobseeker.

The Oma asiointi service is still at your disposal; in addition, the national TE phone services will continue to serve you.

**kela.fi** Payment-related issues for Kela customers.

**tyj.fi** Payment-related issues for unemployment fund customers.

**National TE phone services provide general counseling on Mon–Fri: 9:00–16:15.**

**Phone service for personal customers:** in Finnish 0295 025 500, på svenska 0295 025 510, in English 0295 020 713, на русском языке 0295 020 715.

**Unemployment security counseling** 0295 020 701.

**Training counseling** 0295 020 702.

**Career counseling (career-counseling psychologist)** 0295 020 720.

Career counseling serves on Mon and Thurs: 12:00–16:00

## Contact information

After you have submitted a contact request on the Oma asiointi service ([vantaanjakeravantyollisyyspalvelut.fi](http://vantaanjakeravantyollisyyspalvelut.fi); [te-palvelut.fi](http://te-palvelut.fi)), your personal coach will contact you.

### Vantaan kaupunki

#### Työllisyyspalvelut

PL 8201

01030 VANTAA

### Keravan kaupunki

#### Työllisyyspalvelut

PL 123

04201 KERAVA

### Vantaa service point

Mon–Fri: 9:00–16:00

Vernissakatu 1, 1 st floor

01300 VANTAA

### Keravan service point

Mon–Fri: 9:00–16:00

Aleksis Kiven tie 4, Kauppalantalo

04200 KERAVA

### Vantaan Ohjaamo

Mon–Fri: 9:00–16:00

Nuorten monitoimitila Liito

Lummetie 2b C

01300 VANTAA

### Keravan Ohjaamo

Mon–Fri: 12:00–16:00

Kauppakaari 11, street level

04200 KERAVA

[vantaanjakeravantyollisyyspalvelut.fi](http://vantaanjakeravantyollisyyspalvelut.fi)



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